



DIC India Limited

KAIZEN Policy

We at DIC India Limited, a major producer of printing ink, are committed to implement and sustain DIC way of Kaizen practices.

We shall strive for continual improvement in our processes through adoption of Process Excellence tools like 5S, Daily Work Management, Root Cause Analysis, KAIZEN Proposal and Overall Equipment Effectiveness.

We shall achieve this by:

- Creating and maintaining organized, clean, safe, and high-performance workplace by following 5S practices
- Upgrading knowledge and skills of employees by training and engaging them in Kaizen activities through Daily Work Management.
- Continually improving productivity and profitability by improving overall equipment effectiveness.
- Aiming for Zero Breakdown, Zero Defect, and Zero Losses through efficient and effective manufacturing processes.
- Improving customer satisfaction by delivering First Time Right quality products and On Time In Full services.

This Policy is applicable to all DIC India Limited operations. Each and every employee, contractor and service provider of DIC India Limited is obliged to comply with this policy.

A handwritten signature in blue ink, reading 'Manish Bhatia', with a horizontal line underneath.

Date: 30th January, 2019

Manish Bhatia
Managing Director and CEO